



# QUALITY POLICY



## The aim our company

is to efficiently produce and sell mainly pneumatic tools that meet the requirements of our customers..

### The following must therefore be the subject of constant targeted attention:

- ◆ INCREASING CUSTOMER SATISFACTION
- ◆ INCREASING PROCESS EFFICIENCY
- ◆ REDUCING COSTS WITHOUT COMPROMISING QUALITY
- ◆ IMPROVING THE TECHNICAL LEVEL AND PERFORMANCE OF OUR PRODUCTS
- ◆ IMPROVING THE QUALITY OF OUR PRODUCTS AND SERVICES

### To accelerate the growth rate of these indicators, the company's management has decided to:

1. Continuously maintain the compliance with current customer requirements and applicable legislation
2. Put the emphasis on continuous improvement of the quality system efficiency
3. Consider the compliance with the requirements of SO 9001:2015 as the basic requirement for the quality system
4. Cooperate intensively with our suppliers to ensure the quality of our products
5. Ensure that employees are sufficiently motivated and create an environment at all levels of the company where initiative and cooperation are valued
6. Develop skills and communication, documentation, workplace safety and product liability
7. Keep employees sufficiently informed of company objectives, current issues and quality assurance results, with an emphasis on process improvement
8. The management expects all employees to engage in the process of continuous improvement, consistent compliance and continuous improvement.

Management company :

Jiří Malý

Ing. Milan Růžička

Michal Čermák

PERMON s.r.o. Roztoky  
V Roztokách July 2024

Generally Manager and executive company

Production Manager

Quality Manager

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